



REPAIR ORDER FORM

customer information

NAME		
ADDRESS		
CITY	STATE	ZIP
PHONE		
EMAIL		

product information

PRODUCT	SIZE
PURCHASE DATE	

repair requested

REPAIR SERVICES REQUESTED
WHAT CAUSED THE DAMAGE

payment

	<input type="checkbox"/> NO COST <input type="checkbox"/> \$50 <input type="checkbox"/> \$150 <input type="checkbox"/> \$25 <input type="checkbox"/> \$100 <input type="checkbox"/> \$300	
NAME ON THE CARD		
CREDIT CARD NUMBER		
EXPIRATION DATE	CIV CODE	
BILLING ADDRESS	<input type="checkbox"/> SAME AS ABOVE	
STREET ADDRESS		
CITY	STATE	ZIP

return shipping address

Ship to:	Tuning Element Repair Department 1440 ST HWY 248, STE Q BOX 435 Branson, MO 65616
----------	---

instructions

1. Review warranty policy below to determine if your product qualifies for a warranty and if there will be a repair fee.
2. Mail the product to the return address below with the receipt, check payment or credit card information if applicable.
3. Allow for 2 - 4 weeks for your product to be returned to you.

product warranty policy

0-12 Months from Purchase

Twelve months from the date of purchase, we warranty against defects in material or craftsmanship. If your product becomes damaged as a result of a manufacturer defect, Tuning Element will repair or replace the item, at our option, without charge. If replaced, it will be at our discretion to replace a comparable product of like value due to discontinuation or out of stock.

Exclusions:

- Ceramic bracelet is dropped and damaged.
- Necklaces, bracelets and anklets damaged by force.
- Products without a receipt or record of sale.

Out of Warranty Repair Costs

Products that fall under the guidelines mentioned above, may be repaired for a cost. Please see fee schedule below.

	Level 1	Level 2	Level 3	Level 4
12 - 36 Months	\$25	\$50	\$100	\$150
36 Months +	\$50	\$100	\$150	\$300



REPAIR ORDER CUSTOMER RECEIPT

product drop off receipt

CUSTOMER	
PRODUCT	SIZE
REPAIR FEE \$	
EMPLOYEE RECEIVED BY	DATE

product warranty policy

0-12 Months from Purchase

Twelve months from the date of purchase, we warranty against defects in material or craftsmanship. If your product becomes damaged as a result of a manufacturer defect, Tuning Element will repair or replace the item, at our option, without charge. If replaced, it will be at our discretion to replace a comparable product of like value due to discontinuation or out of stock.

Exclusions:

- Ceramic bracelet is dropped and damaged.
- Necklaces, bracelets and anklets damaged by force.

Out of Warranty Repair Costs

	Level 1	Level 2	Level 3	Level 4
12 - 36 Months	\$25	\$50	\$100	\$150
36 Months +	\$50	\$100	\$150	\$300